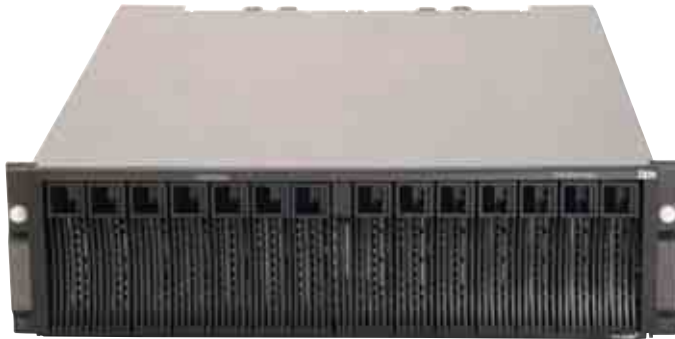*Scalable, high-performance storage for on demand computing environments*

IBM

IBM TotalStorage DS4300

IBM TotalStorage DS4300

Highlights

■ *Designed to deliver high performance of up to 768 MBps throughput with turbo option[1]*

■ *Supports up to 112 hard drives and scales up to 33.6TB with high performance 2GB FC disks with the DS4300 Turbo[2], or 44.8TB with Serial ATA disks with DS4300 and DS4300 Turbo. Supports up to 14 hard drives and scales to 4.2TB with DS4300 single controller*

■ *Includes IBM TotalStorage® DS4000 Storage Manager to help centrally manage the DS4000 series*

■ *Designed to help facilitate storage consolidation in storage area network (SAN), network attached storage (NAS) and direct-attach environments*

Wide range of storage consolidation and clustering applications

The IBM TotalStorage DS4300 is designed to be an affordable, scalable storage server for storage consolidation and clustering applications. Its modular architecture—which includes Dynamic Capacity Addition, Dynamic Volume Expansion and a turbo option—can support an on demand environment by helping to enable storage to grow as demands increase. Autonomic features such as online firmware upgrades and DS4000 Service Alert and DS4000 Alert Manager also help enhance the system's usability.

The DS4000 EXP710 switched disk expansion unit has an ESM-embedded Fibre Channel "loop switch." The loop switch creates what is essentially point-to-point Fibre Channel communication, allowing the ESMs and drives to operate as though they were on a private Fibre Channel arbitrated loop, but with

the performance and diagnostic advantages of Fibre Channel fabric. A great advantage of the DS4000 EXP710 is a significant reduction in the number of Fibre Channel nodes on the drive loops. The DS4000 EXP710 has far fewer nodes on the drive loop than the DS4000 EXP700.

The DS4300 single controller offers up to 4.2TB of Fibre Channel (FC) physical disk storage. The DS4300 offers up to 16.8TB of FC physical disk storage capacity with the attachment of three DS4000 EXP700s. The DS4300 Turbo offers up to 33.6TB of fibre channel physical disk storage capacity with the attachment of seven DS4000 EXP700s or DS4000 EXP710s. Both the DS4300 and DS4300 Turbo offer up to 44.8TB of Serial ATA physical disk storage capacity with the attachment of eight DS4000 EXP100s. This server is designed to help consolidate direct-attached storage into a centrally managed, shared or storage area network (SAN) environment using fibre channel disk drives and the DS4000 EXP700 that attaches to the DS4300, and the DS4000 EXP700 or DS4000 EXP710 with the DS4300 with Turbo feature. With built-in support for four Fibre Channel-attached servers, the need for

additional switches is reduced or eliminated, helping to make server clustering more cost effective. The DS4300 single controller offers 4.2TB of fibre channel physical disk storage for entry-level solutions.

The DS4300 is well-suited for cost-conscious workgroup SANs as well as small businesses and data centers. Designed for open systems environments, this storage system helps provide heterogeneous platform support by including failover drivers for the Microsoft® Windows® 2000, Windows Server™ 2003, Windows 2000 Server and Windows 2000 Advance Server operating system and optional support for AIX® (except single controller), Sun Solaris, HP-UX, VMWare, Novell NetWare and Linux® operating systems. The DS4300 is designed to interoperate with IBM @server® pSeries® and xSeries® servers as well as with Intel® processor-based and UNIX® operating system-based servers. To help make integration easy, IBM tests the DS4300 for interoperability with IBM servers, as well as with many other brands of servers and switches.

Part of the DS4000 Series

The DS4300 is part of the DS4000 series, which uses common storage management software and expansion enclosures. Dual controller models are designed to be compatible with existing DS4000 EXP700 and DS4000 EXP710 disk enclosures and include many of the same high-performance software and redundant hardware design features as other DS4000 series systems.

The DS4300 dual controller models can also be used with the DS4000 EXP100 Serial ATA disk drive storage unit. This helps address the requirements of various fixed content and data reference applications which require large amounts of storage capacity but do not have the high utilization and access characteristics satisfied by DS4000 EXP700 and DS4000 EXP710 Fibre Channel disk drive storage.

Scalability throughout the series

Because the DS4300 is highly scalable, up to 112 fibre channel or 112 Serial ATA disk drives with the turbo option, it can be upgraded from a workgroup SAN to an enterprise network storage

system, thereby providing flexibility to grow with your business. In addition, by using the IBM TotalStorage DS4000 Storage Manager software, multiple DS4300s can be combined to help address additional performance and capacity requirements—further enhancing your scalability options.

Another scalability feature of the DS4300 is Dynamic Capacity Expansion (DCE), which is designed to provide the ability to add DS4000 EXP700, DS4000 EXP710 or DS4000 EXP100 enclosures to an existing DS4300 dual controller model or DS4000 EXP700, DS4000 EXP710, or EXP100 to a DS4300 with Turbo feature without stopping operations. By adding these enclosures, the DS4300 can help bring unused storage online for a new host group or an existing volume to provide additional capacity on demand.

It is designed to allow upgrades to higher performing DS4000 series systems while keeping data intact, helping to minimize disruptions during upgrades. The DS4300 also supports

online controller firmware upgrades, to help provide better performance and functionality. Events such as upgrades to support the latest version of DS4000 Storage Manager or to add services such as DS4000 Service Alert, or the new DS4000 Alert Manager, can generally be executed without stopping operations.

High-performance design further enhanced by turbo option

To meet growing needs for storage capacity and performance, the DS4300 may be upgraded with the turbo option, which includes DS4000 Storage Manager version 9.15 (the base dual controller model includes version 9.15, version 9.15 for single controller). The turbo option helps extend the high-availability and scalability characteristics of the entry-level DS4300 base model, and may be added during the initial order or later as an upgrade. Both the base model and turbo option are designed to offer high-performance, low-cost storage and the flexibility to grow with your business.

The DS4300 uses advanced caching algorithms to help optimize disk performance. The base dual controller model is designed to deliver up to 45,000 cached I/Os per second and up to 400 MBps throughput in streaming disk reads. Using DS4000 Storage Manager 9.15, the DS4300 Turbo is designed to perform up to 75,000 cached I/Os—and provides up to 768 MBps throughput.

The DS4300 with "fibre channel" dual controller without Turbo can support up to 56 disk drives when using three DS4000 EXP700 or DS4000 EXP710 disk enclosures or 112 SATA disk drives when using eight EXP100 Expansion Units. With the turbo option, it can support up to 112 drives when using seven DS4000 EXP700 or DS4000 EXP710 disk enclosures. The base dual controller model offers up to 16.8TB of Fibre Channel and up to 16 storage partitions. By adding the turbo option, the DS4300 can support up to 33.6TB of fibre channel and up to 64 storage partitions. The DS4300 dual controller and DS4300 Turbo offer up to 44.8TB of Serial ATA physical disk storage capacity with the DS4000 EXP100.

Other features of the turbo option include an increased cache size of 2GB and an auto-sensing capability to help detect host connectivity speed. This auto-sensing capability adds support for 1 Gbps Fibre Channel connectivity to the base model's 2 Gbps Fibre Channel interface, allowing the DS4300 to support a wider range of devices and thus is designed to provide greater interoperability. The turbo option also helps extend the copy services capabilities of the DS4300 by including the VolumeCopy feature, which is designed to enable full replication of logical volumes for enhanced data management and protection. Also available is version 9.15 with turbo option supporting Enhanced Remote Mirroring for replication of logical volumes.

DS4000 Intermix feature for attachment of Fiber Channel and Serial ATA Disk Storage Expansion Units
The IBM TotalStorage DS4500, DS4400 and DS4300 Turbo Mid-range Disk Systems have the capability to support attachment of both DS4000 EXP700 and DS4000 EXP710 Fibre Channel Disk Expansion units and DS4000 EXP100 Serial ATA Disk Expansion

units concurrently. This feature requires the DS4500, DS4400, or DS4300 Turbo systems be upgraded to the DS4000 Storage Manager V9.10 firmware (06.10 or later) and host-based code (SM V9.10 or later). With this feature, you can create and manage distinct array groups that are built from either FC disks or SATA disks and allocate logical drives to the appropriate applications utilizing a single DS4000 system. Those applications that demand high performance and have high I/O rates could use the FC-based drives, while near-line, or applications that do not demand the higher performance can be maintained on the SATA based-drives.

Centralized administration through DS4000 Storage Manager
The TotalStorage DS4000 Storage Manager software included with the DS4300 is designed to support centralized management of all local and networked DS4000 series systems. DS4000 Storage Manager allows administrators to quickly configure and monitor storage from a Java™

technology-based Web browser interface. It is also designed to allow them to customize and change settings as well as configure new volumes, define mappings, handle routine maintenance and dynamically add new enclosures and capacity to existing volumes— without interrupting user access to data. Failover drivers, performance-tuning routines and cluster support are also standard features of the DS4000 Storage Manager.

By providing these features and an intuitive user interface, the DS4000 Storage Manager is designed to help reduce the complexity of storage management and the amount of time spent managing storage.

The turbo option includes DS4000 Storage Manager Version 9.15, which is designed to support up to 256 logical volumes per storage partition, array groups up to 2TB and the SCSI-3 Persistent Reservation facility for enhanced server clustering applications. These additional capabilities help the DS4300 to support larger storage environments.

Enhanced storage management capabilities

The IBM TotalStorage DS4300 has several features designed to improve data management and storage system performance. Using the DS4000 Storage Manager software, administrators can partition the DS4300 into as many as 16 virtual servers; with the turbo option, they can create up to 64 partitions. This capability allows IT organizations to strategically allocate storage capacity, helping to optimize the utilization of storage space and help reduce hardware and storage management costs. Instead of purchasing multiple RAID controllers with their own dedicated disks and management, organizations can attach multiple servers to one central system—the DS4300—which is designed to provide hardware failover with dual controllers and common management.

Other DS4300 features that can help enhance data management and protection include FlashCopy®, Dynamic Volume Expansion, VolumeCopy and Enhanced Remote Mirroring.

- *The IBM FlashCopy feature is designed to take instant point-in-time copies of logical volumes, which may be used for file restoration, backups, application testing or data mining*
- *Dynamic Volume Expansion is designed to allow administrators to resize logical volumes without disrupting users. This feature can work well for applications with rapidly growing data requirements, such as Lotus Notes® and Microsoft Exchange*
- *Available only with the turbo option, the VolumeCopy feature is designed to provide full replication of one logical volume (source) to another (target) within the DS4300. VolumeCopy is designed to allow read-only access to the source volume during the copy process, and suspend writes to support point-in-time integrity*
- *Supported with V9.1 is Enhanced Remote Mirror. It consists of Global Mirror with Asynchronous Write-order Consistency, which is critical for mirroring multi-LUN applications, Global Copy with Asynchronous and Metro Mirror with Synchronous*

Multiple DS4300s can use a common pool of hot-spare disk drives as a cost-effective way of improving availability, even if the DS4300s are attached to different servers. IT administrators can determine the number of drives to allocate as spares.

Additional tools to help manage storage

The DS4300 is supported by a variety of IBM Tivoli® software products, including IBM Tivoli Storage Manager and IBM Tivoli Storage Resource Manager, as well as many other third-party hardware and software products. These applications can add to the capabilities of the DS4300 by enabling backup and storage reporting.

The IBM TotalStorage Proven™ program is designed to identify and test many of these products for interoperability with the DS4300 and other IBM disk products. Products in this program have been tested to help reduce or eliminate time-consuming installation and support issues. For more information, please visit **ibm.com**/totalstorage/proven.

Service and support

The DS4000 series has a three-year hardware warranty. Additional services for hardware installation, DS4000 Storage Manager configuration and advanced storage management are also available from IBM Global Services (IGS). IBM SupportLine services can assist with using DS4000 Storage Manager, helping to enable customers to self-maintain their DS4000 system.

The optional DS4000 Service Alert and the new DS4000 Alert Manager services are designed to enable the DS4300 to quickly notify the IBM Support Center of problems when they occur, helping to reduce or eliminate the need for the customer to place a service call. This feature is capable of forwarding error alert messages (via e-mail) from DS4000 Storage Manager to IBM to help expedite diagnosis and repair of failed hardware and software problems.

Competitive financing options from IBM Global Financing

IBM Global Financing offers some of the industry's most competitive rates for a wide range of IBM products and services, including the DS4300, for the duration of the financing term.
For more information, please visit **ibm.com**/financing.

High-performance storage for the on demand world

The features of the DS4300—including the turbo option—further enhance the functionality, flexibility and scalability of the DS4000 series. As a high-performance Fibre Channel storage system, the DS4300 is designed to enable fast, responsive applications that can help improve transaction rates and customer satisfaction.

The performance, capacity and data management and protection capabilities of the DS4300 can not only help address the storage needs of today, but also provide a base for continued growth to help meet future storage requirements. By combining these capabilities with a design focused on high reliability, manageability and affordability, the DS4300 offers a cost-effective storage system for the on demand world.

IBM TotalStorage DS4300 at a glance

Characteristics

Model	1722-60U, 1722-6LU (single controller model)
RAID controller	Single or dual active 2GB RAID controllers
Cache	Single controller model: 256 MB
	Base dual controller model: 512MB total, battery-backed
	With turbo option: 2GB total, battery-backed
Host interface	2 or 4 Fibre Channel (FC) Switched and FC Arbitrated Loop (FC-AL) standard
Drive interface	Base single and dual controller models: 2 Gbps FC-AL
	With turbo option: Auto-sensing 1 Gbps/2 Gbps FC-AL
Supported drives	FC: 36.4GB, 73.4GB, 146.8GB and 300GB 10,000 rpm
	18.2GB, 36.4GB, 73.4GB and 146.8GB 15,000 rpm
	SATA: 250GB, 400GB
RAID levels	0, 1, 3, 5, 10
Storage partitions	Single controller and base dual controller: 1 host group standard, upgradeable to 4, 8 or 16 storage partitions
	With turbo option: 8, upgradeable 16 or 64
Maximum drives supported	Single model: 14 FC drives
	Base dual model: 56 FC drives (using three DS4000 EXP700 or DS4000 EXP710 Expansion Units) or 112 Serial ATA drives (using 8 DS4000 EXP100 Expansion Units)
	With turbo option: 112 FC drives (using 7 DS4000 EXP700 or EXP710 Expansion Units) or 112 Serial ATA drives (using 8 DS4000 EXP100 Expansion Units)
Fans and power supplies	Dual redundant, hot-swappable for dual controller models
Rack support	19-inch, industry-standard rack
Management software	IBM TotalStorage DS4000 Storage Manager versions 8.3, 8.4 and 9.10, 9.14, 9.15
SAN support	Supported IBM FC switches and directors (product numbers 2005, 2006, 2109, 3534, 2031, 2032, 2034, 2042, 2061, 2062 and BladeCenter™)
Warranty	3-year parts and labor warranty, next-business-day response; upgradeable to 24x7 support with 4-hour response

Physical characteristics

Dimensions	132.3 mm H x 482 mm W x 597 mm D
	(5.2 in x 19 in x 24 in)
Weight[3]	30 kg (66 lbs)

Supported systems[4]	For a list of currently supported servers, operating systems, host bus adapters, clustering applications and SAN switches and directors, refer to the DS4300 Interoperability Matrix available at **ibm.com**/storage/ds4300. For availability dates, configuration options, and attachment capabilities, refer to: **ibm.com**/storage/ds4300.
	The DS4300 is supported only in rack installations. With optional features, up to three DS4000 EXP700 or DS4000 EXP710 Expansion Units can be attached to the DS4300 dual controller enclosure for a maximum of 56 drives. With the turbo option feature, up to seven DS4000 EXP700 or EXP710 Expansion Units can be attached to the DS4300 enclosure for a maximum of 112 disk drives

For more information

Contact your IBM representative, IBM Business Partner or visit:

ibm.com/totalstorage/ds4300

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MB, GB and TB equal 1,000,000, 1,000,000,000 and 1,000,000,000,000 bytes, respectively, where referring to storage capacity. Actual storage capacity will vary based upon many factors and may be less than stated. Some numbers given for storage capacities give capacity in native mode followed by capacity using data compression technology.

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[1] Base model (without turbo option) provides up to 400 MBps throughput.

[2] Base model (without turbo option) supports up to 56 fibre channel disk drives using three DS4000 EXP700 or DS4000 EXP710 Expansion Units or 112 Serial ATA disk drives using eight DS4000 EXP100 Expansion Units. With turbo option: 112 fibre channel disk drives using seven DS4000 EXP700 or EXP710 Expansion Units, or 112 Serial ATA Disk drives using eight DS4000 EXP100 Expansion Units.

[3] Weight excludes disk drive modules (dual controller models only).

[4] For specific details and configuration availability, please visit **ibm.com**/storage/ds4300.